



36 East Parade, Rhyl, Denbighshire, LL18 3AN
Telephone: 01745 353621 Fax: 01745 353331

Privacy Notice

St David's Residential Home is a Residential Care Provider owned by St David's Care Limited. This privacy policy explains how we use any personal information we collect about you, during the information gathering process known as an Assessment of Need. Topics covered are:

- What information do we collect about you?
- How do we use such information?
- Access to your information and correction

What information do we collect about you?

The nature of our service means that very personal and sensitive information is discussed, openly and honestly, to ensure we can meet your health and social care needs in ways that are unique to your circumstances. The specific type of information is required for us to meet our legal and regulatory obligations as a registered provider.

The Lawful Bases which we use are contained within the Data Protection Act 2018 and is

(c) Legal obligation: the processing is necessary for us to comply with the law (not including contractual obligations).

How information about you will be used.

We may share information regarding your care with those who have a need to know, namely Health Professionals, such as GP's, District Nurses, Hospitals etc., Local Authorities, includes departments such as Social Services, Housing, Day Centres etc. Any relevant person identified by you, such as an L.P.A., and our staff. We would like to contact you about the services we provide, please indicate below your preferred contact method.

Post Email Phone SMS

We will not share your information with anyone except those indicated above unless required by law. If you do not wish this information to be shared, please inform us

Personal information supplied to us is used in a number of ways, for example.

- To agree on a Care Plan.
- To review your care needs.
- To monitor your medication.
- To help us improve our services.



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How will we use this information?

Upon completion of your Assessment of Need, we compile a Care Plan which sets out tasks, aspirations and outcomes to meet all your identified needs and this is regularly reviewed and updated. This includes liaising with all those involved in your care such as family, your representative relevant health and social care colleagues and other professionals.

Access to your information and corrections.

All files held in your name are available for your perusal and you can ask us to remove inaccurate information. Please email manager@saintdavidscare.com or write to us at St David's residential Home, 36 East Parade, Rhyl LL18 3AN.

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For further information on cookies visit: www.aboutcookies.org or www.allaboutcookies.org